Restore "Permit All Access" Citrix

Problem:

User clicks on "Local Disk" from a published application in Citrix and gets this error rather than the Citrix prompt for local drive

access (or Permit All Access):

XII Save As						×
OO - Libraries -	Documents 💌		▼ Sea	arch Documents		9
Organize 👻 New folder					• ==	0
Computer	Documents library Includes: 2 locations			Arrange by:	Folder	
E Local Disk (D:)	Name 🐣	Date modified	Туре	Size		
Dynamics SL (O:) Azure Q Drive (Q	Custom Office Templates Management Reporter	6/23/2014 12:09 PM 2/5/2014 1:50 PM	File folder File folder			
Vetwork Scannin Vetwork Scannin Local Disk (C: on Local Disk (D: on Network	Network Error Windows cannot access \\Clier You do not have permission to access request access. For more information about permission	nt\C\$ ·\\Client\C\$. Contact your netwo ons, see Windows Help and Supp	ork administrator to <u>vort</u>	×		
File name: Book1. Save as type: Excel W			Clos	se		¥
Authors: Butch A	dams Tags: A	Add a tag	Title: Add	a title		
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Windows cannot access \\Client\C\$. You do not have permission to access ...

Solution:

You must connect to an application on your Citrix server and then go into the Connection Center through the Citrix client and change a permission setting.

1. To get there, open the tool tray and find the black Citrix icon, right click and click "About" on the pop-up menu.



2. Click on Connection Center



3. In the Session Security section, find the "Files:" drop down box and notice it says "No Access"



4. Change it to "Ask Permission"

Citrix Cor	inection Center 🛛 🗕 🗖
ICA connections	Session
Active	Disconnect
Book 1 - Excel - \\Rem Microsoft Dynamics SI	ote Full Screen
Quick Query Viewer (C	Q.VIE.00) - \\F Properties
	Log Off
	Session Security Files:
	5 Ask Permission 🗸
	Microphones/Webcams:
	Ask Permission 🗸
	PDA Devices:
	Ask Permission
	USB/Other Devices:
	Ask Permission
	Application
<	> Terminate
Server used, 3 Remote Applications	Help
	Close

5. Now the next time you try to access a local disk, you will be greeted with a prompt for permission:

